

Zondagh Adventure finder 'Services' Privacy Policy

Here at DevRoc (Pty) Ltd we respect your privacy and do not want to infringe on it. Zondagh offers an app based service allowing the user to have access about 4x4 routes and other adventures supported by Zondagh through the Zondagh website (zondagh.africa) or application (Application) (collectively known as the 'service')

The terms stated in this privacy policy covers the following:

- The Zondagh user's information collected;
- How Zondagh uses this information;
- The user's rights and options available to them.

This Privacy Policy is incorporated as part of the Zondagh Terms of use ('Terms of Use' or the 'Terms').

By using the service, you accept the terms set out in this Privacy Policy as well as the Terms of Use.

Personal Information: means information provided by you the user, or collected by us, may be used to identify you with reasonable efforts which includes your home address, name and surname, email addresses as well as information on your location.

Zondagh Contact/Complaint

If you feel like your private information has been used inappropriately while you have been using the service, or if you have any other questions, responses, requests or complaints please contact DevRoc (Pty) Ltd at: shani@devroc.africa

Information collected by Zondagh

You may access the Service/Site without registering an account but all the functions of the service will not be available.

Some or all of the information collected when using Zondagh are categorized below:

- Route information and detailed location, for example, information sent by your device on which you are using the Zondagh service as well as GPS signals. A detailed location history is created from the Route and location information when you are using the Service/Site.
- Meta-data collected by Zondagh about your use of the service is described below;
- Information such as your username and reports associated with your username, Information given when setting up an account, searches or files which you have chosen to share with Zondagh.
- Out-dated or incorrect information may affect the ability for Zondagh to provide the service correctly or Zondagh's ability to contact you.
- See 'Integration with social media networks' for information shared from your social media accounts;

Upon your first activation of your account, Zondagh will collect and use information in line with the privacy policy every time you use the Service/Site afterwards and will be linked to each device your login with. Your information you choose to share such as location and other relevant information may be visible to other Zondagh users associate with your username.

Zondagh's Uses of your information

Information provided and collected from you may be used for the following purposes:

- By using your search history, location and route information to provide advertising, navigation services and other information about events; and
- To improve, customise and operate the service to give you the best experience possible;
- To improve other users experience when using Zondagh;
- To provide support and solve requests and complaints;
- To send you notices, updates and announcements as well as any other related information to the service;
- To send or display advertising and marketing material when you are using the Service/Site;
- To send and display advertising and marketing material when you are using the Service/Site with reference to 'Advertising Campaigns' below in this document;

- When registering an account with Zondagh, the option to receive emails from Zondagh will be presented to you. By ticking the boxes to receive emails from Zondagh you agree to Zondagh sending you marketing material;
If you wish to unsubscribe from receiving emails from Zondagh, this option will be available in the email you received from Zondagh.
- To create anonymous and aggregated data where data doesn't enable identifications of specific users. See 'How does Zondagh use aggregated information' in this document below;
- To enforce terms of use;
- To conduct questionnaires or surveys;
- To contact you;
- To facilitate communication between yourself, other users and Zondagh;
- To share your submissions with other users of the service/site;
- To comply with applicable law;
- To handle malfunctions and breakdowns;
- To prevent misappropriation, identity theft, fraud, infringements and other illegal activities and misuse of the service/site;
- To take any action in any case of dispute, or legal proceeding of any kind between you and the service/site, or between you and other users or third parties with respect to, or in relation with the service/site;
- For purposes provided under this Privacy Policy and the Terms of Use.

Your chosen username will be used to identify you when using the service/site. Information submitted by you will be included alongside your username and therefore may be visible to others.

Additional information may be provided by you to enhance your experience with the service/site. When Zondagh exchanges communications with you, further information may be collected.

Personal information that you share

The service/site is based on a community of users who are publicly sharing information with other users as well as Zondagh. This information may include a picture, age, gender, location information, reports and other files. This information may be shared to all the users of Zondagh or specific users of the service/site.

The content that you share to all users is neither private nor confidential and you should not have any expectation of privacy with respect to it. Information you upload will be posted along with other personal information. Therefore, you must exercise caution and common sense when submitting information. At the very least you should demonstrate the same degree of caution as when publishing personal information by means other than the Internet and cellular services.

You can decide whether or not to upload content to the services/site. However, any content that you submit for posting, may be viewed by all users of the service/site and by Zondagh.

In any event (but except as detailed below with respect to information shared from your social network accounts according to your privacy settings for such social network accounts), your email address will not be visible to others through any reports or user posts that you share or upload.

We, at Zondagh, take great measures to provide you with the best experience you can have while using the service/site. However, Zondagh has no control over the conduct of any user and disclaims all liability in this regard. Users are advised to carefully and thoroughly consider whether or not to make public or available any information and carefully examine all necessary details related to any communication with other users prior to any engagement or communication being made.

Participating in any user's activities as a result, directly or indirectly, from using Zondagh, is entirely at your own risk. Zondagh is not a party to any agreement entered into between the users in any circumstances. The user has the sole and ultimate responsibility regarding compliance with all laws, regulation or any other duty. We do not accept any liability for any loss, damage, cost or expense that you may suffer or incur as a result of or in connection with your participation in any activity or event initiated, held or conducted by a user or a third party nor in connection to any agreement between the users or third parties, including any activity or event related in any way, directly or indirectly, the services/site or the use thereof.

Integration with social networks

The option to share information between your social media account and your Zondagh account will be available. You may choose to use content and other personal information from your social media networks to transmit and share through the service/site. You may also use information from the Zondagh service to share with your social media networks.

By using this option to share information between the Zondagh service and your social media networks for the purpose provided under this privacy policy, you agree to sharing information or content between the Zondagh service and your social media network.

The use of information from the social network which is made available to the Zondagh app is governed and controlled by the social networks privacy policy and not by Zondagh's privacy policy.

You will be asked to allow the service/site to connect to your social media account upon your first time using this function which will be controlled by your privacy settings set up on your social media account.

With reference to the above, we only collect information which you have allowed the social media to share with third-parties. You agree that the Zondagh service/site may store, access and make available the information which you have permitted on your social media networks such as sharing location etc.

Please be aware that you may have information which you have defined as private on your social media networks that can be public to other Zondagh users through the service if you have permitted this as public on the Zondagh service/site.

Meta-data Collection

Information is collected by the Zondagh about your use of the service/site Zondagh will collect information such as the duration of your sessions while using the service, the scope and frequency of your use, the operation system type, device name, the version of the operating system, web pages visited by yourself accessed through the service/site, battery usage, used or created content, information read by yourself, advertisements that you click on or view, the domain and IP (Internet protocol) that allows you to access the service/site, communication between yourself and other users of Zondagh and the geographic location of the device used to use the Zondagh service/site.

Log-in Details

Your details used to log-in are your responsibility. Please maintain your personal log-in details in full confidentiality and avoid giving them to any third-parties as you are fully accountable for any use or misuse of your personal details or account as a result of disclosing your information to any third-parties. Be sure to change your password frequently (At least once every 6 months) for your own safety.

Sharing information with others

DevRoc (Pty) Ltd will not lease, rent or sell your personal information to any third parties without your prior consent. The following points are exceptions to this and will only done in good faith:

- If it is necessary for the service/site to operate effectively;
- If Zondagh is required by law to disclose or share your personal information;
- If you have breached the Terms of Use, or performed an act of omission that DevRoc (Pty) Ltd reasonably believes you have violated any rules, laws or regulations, or you have abused your rights to use the service/site. In these circumstances, Zondagh may share your personal information with law enforcement agencies, other competent authorities or third-party as required;
- In any case of legal proceeding or dispute between you and DevRoc (Pty) Ltd or other users with respect to or in relation with the service/site;
- In any case where DevRoc (Pty) Ltd reasonably believes that sharing information is necessary to prevent imminent physical damage or damage to property;
- If DevRoc (Pty) Ltd organises the operation of the service/site within a different framework, or through another legal structure or entity, or if DevRoc (Pty) Ltd or Zondagh service/site is acquired by, or merged into or with another entity, or if DevRoc (Pty) Ltd enters bankruptcy, provided however, that those entities agree to be bound by the provisions of this Privacy Policy, with respective changes taken into consideration;
- For facilitating the service/site and to store your data on servers located in South Africa.

- To collect, hold and manage your personal information through cloud based or hosting services or a third party or a party affiliated or connected to DevRoc (Pty) Ltd, as reasonable for business purposes, which may be located in countries outside of your jurisdiction;
- DevRoc (Pty) Ltd may also share personal information with companies or organizations connected or affiliated with Zondagh, such as subsidiaries, sister-companies and parent companies. Personal information may also be shared with DevRoc (Pty) Ltd other partners and service providers to process it for us, based on our instructions and in compliance with this policy and any other appropriate confidentiality and security measures.

Controlling your personal information

You may terminate your use of the service/site for whatever reason and at any time without the obligation of notifying DevRoc (Pty) Ltd. If you wish to have your Zondagh account deleted with all of your personal information, notify us at shani@devroc.africa. DevRoc (Pty) Ltd will make reasonable efforts to delete your information. Your information may remain on our back-up system for some time after we delete your account.

Your location and route history is associated with your account and your username.

This information is held by Zondagh associated with your account and username for such limited period of time as is necessary in order for Zondagh to be able to use the information for the purposes described in this Privacy Policy. At the end of this period of time, Zondagh will then anonymize or delete your location and route information.

How does Zondagh use aggregated information?

Zondagh may use information which is anonymous for statistical or aggregated use in a way that will not enable the identification of any specific user. Zondagh will use this information to improve the quality of the service/site, to operate the service/site, to create new features to the service/site, to better your experience, to cancel or change existing services and for further commercial, internal and statistical purposes.

Zondagh may also use this information in a way that does not identify the user by disseminating, posting, transmitting or making available such information to users of the service, partners, service providers and any other third party.

Cookies

Cookies are packets of information sent by the Website's servers to your web browser and then sent back by the browser each time it accesses the Website's servers. Zondagh may use cookies on the service/site.

Cookies will be used by Zondagh for various reasons such as allowing to use the service/site without re-entering your password and username every time you log in, to collect statistical information, to facilitate the use of the website, to customise the website to your personal preference, to verify information and for information security.

Some cookies are saved on the computer's hard drive and others may expire when the session ends or you exit the browser. The help button in the browser will help you block cookies if you wish to. Be aware that disabling cookies may affect your use of the service/site.

Advertising campaigns

Zondagh may contract, permit or hire certain other companies to have advertising content on the service/site.

Certain advertisements and information may target you based on i) information received from third-party users; ii) contextual or geographic information which is collected from you; and iii) your search history on Zondagh.

By using the service/site you agree to Zondagh sending you advertising and information based on the above.

When visiting a third-party website which is accessed through the Zondagh service/site, these sites may use cookies on your computer. The third-party use of cookies is subject to their own privacy policy which you will need to contact them if you wish to read it.

We do not allow other Zondagh users to use your personal information or contact details for commercial advertising. If you are aware of any other Zondagh users who are using your personal information for commercial use, please contact us in the contact tab at: shani@devroc.africa.

Zondagh does not accept any liability for any loss, damage, cost or expense that you may suffer or incur as a result of or in connection with any user's advertising material.

DevRoc (Pty) Ltd will not be responsible for content within advertisements on Zondagh as well as products and service delivered by these third-parties. You agree to this and will not hold DevRoc (Pty) Ltd responsible or liable in connection to this.

Information Security

Security of your information is top priority to us, therefore Zondagh implements application, systems and procedures to make sure your information is safe and to minimize risk of damage, theft, unauthorised access of your information and loss of information. Bear in mind all these measures we implement are unable to provide absolute assurance, Therefore Zondagh cannot guarantee safety of your personal information even with our efforts to secure it. You cannot reasonably expect that Zondagh's database will be invulnerable to any malfunctions, wrongdoings, abuse and misuse of information's and unlawful interceptions of access to personal information.

Changes to this Privacy Policy

DevRoc (Pty) Ltd may make changes to the Zondagh's Privacy Policy from time to time. Extensive changes will only take effect 30 days after the users have received i) system notifications of the changes to the Privacy Policy; and ii) notifications will be posted on the website with a comparison of the 'old' and 'new' changed versions of the changes to the Privacy Policy.

Smaller changes will only take effect after 7 days of notifications on the website. If changes need to be made due to legal reasons, these changes will take effect immediately upon immediate notification to the users.

After notification has been sent, you agree to these changes by your continuation of the use of the service/site. If you do not agree to the changes, you must refrain from using the service/site further.

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