

## **Zondagh Adventure finder 'Services' Privacy Policy**

Zondagh a service provided by DevRoc (Pty) Ltd respect your privacy and do not want to infringe on it. Zondagh offers an app based service allowing the user to have access about 4x4 routes and other adventures supported by Zondagh through the Zondagh website ([zondagh.africa](https://zondagh.africa)) or application (Application) (collectively known as the 'service')

The terms stated in this privacy policy covers the following:

- The user's information collected.
- How personal information is used.
- How personal information is shared.
- The user's rights and options available to them.

This Privacy Policy is incorporated as part of the Zondagh Terms of use ('Terms of Use' or the 'Terms').

**By using the service, you accept the terms set out in this Privacy Policy as well as the Terms of Use.**

Personal Information: means information provided by you the user, or collected by us, may be used to identify you with reasonable efforts which includes your name and surname, email addresses as well as information on your location. We do not collect or save credit card information. This is done through PayFast, a trusted payment provider. <https://payfast.io/>

### **Zondagh Contact/Complaint**

If you feel like your private information has been used inappropriately while you have been using the service, or if you have any other questions, responses, requests or complaints please contact us at: [info@zondagh.africa](mailto:info@zondagh.africa)

### **Personal Information collected by Zondagh.**

You may access the Service/Site without registering an account, but all the functions of the service will not be available until your register for an account on our website <https://zondagh.africa>.

The following information is collected by Zondagh:

- Location: Zondagh collects location data to enable Check-in at Trails or Events, to complete your Bucket List items and to share your location with your friends when driving in a convoy even when the app is closed.
- We save your email, name, surname and nickname. This information is only collected to provide you with a profile.
- Photo and Videos.
- Route information and detailed location, for example, information sent by your device on which you are using the Zondagh service as well as GPS signals. A detailed location history is created from the Route and location information when you are using the Service/Site.
- Meta-data collected by Zondagh about your use of the service is described below;
- Information such as your username and reports associated with your username, Information given when setting up an account, searches or files which you have chosen to share with Zondagh.
- Out-dated or incorrect information may affect the ability for Zondagh to provide the service correctly or Zondagh's ability to contact you.
- See 'Integration with social media networks' for information shared from your social media accounts;

Upon your first activation of your account, Zondagh will collect and use information in line with the privacy policy every time you use the Service/Site afterwards and will be linked to each device your login with. Your information you choose to share such as location and other relevant information may be visible to other Zondagh users associate with your username.

### **How personal information is used.**

Information provided and collected from you may be used for the following purposes:

- By using your location and route information to provide navigation services and other information about events, route information and to send your location to your friends; and

- To improve, customise and operate the service to give you the best experience possible;
- To improve other users experience when using Zondagh;
- To provide support and solve requests and complaints;
- To send you notices, updates and announcements as well as any other related information to the service;
- When registering an account with Zondagh, you automatically opt-in to receive emails from Zondagh.  
If you wish to unsubscribe from receiving emails from Zondagh, this option will be available in the email you received from Zondagh.
- To create anonymous and aggregated data where data doesn't enable identifications of specific users. See 'How does Zondagh use aggregated information' in this document below;
- To enforce terms of use;
- To conduct questioners or surveys;
- To contact you;
- To facilitate communication between yourself, other users and Zondagh;
- To comply with applicable law;
- To handle malfunctions and breakdowns;
- To prevent misappropriation, identity theft, fraud, infringements and other illegal activities and misuse of the service/site;
- To take any action in any case of dispute, or legal proceeding of any kind between you and the service/site, or between you and other users or third parties with respect to, or in relation with the service/site;
- For purposes provided under this Privacy Policy and the Terms of Use.
- Your chosen username, name, surname and nickname will be used to identify you when using the service/site. This information is used to create you a user profile and to provide the ability to invite friends.
- Zondagh does not provide the ability to search for friends therefore you need to know your friends username before you can invite a friend.,

#### **How personal information is shared.**

The following section describe how user data is shared:

- Location: Your background location is only shared with your selected friends on Zondagh.
- We save your email, name, surname and nickname. Your friends will have the ability to see your profile. A friend request is done by inviting a friend based on their username. You will not be able to search for a username therefore you need to know this information before you can invite a friend. Friend request must be accepted before information will be shared.
- Photos and Video. Your friends will have the ability to see your photos and videos.
- None of your specific location or personal information is shared with any third party.

#### **Integration with social network**

The option to share information between your social media account and your Zondagh account will be available. You may choose to use content and other personal information from your social media networks to transmit and share through the service/site. You may also use information from the Zondagh service to share with your social media networks.

By using this option to share information between the Zondagh service and your social media networks for the purpose provided under this privacy policy, you agree to sharing information or content between the Zondagh service and your social media network.

The use of information from the social network which is made available to the Zondagh app is governed and controlled by the social networks privacy policy and not by Zondagh's privacy policy.

You will be asked to allow the service/site to connect to your social media account upon your first time using this function which will be controlled by your privacy settings set up on your social media account.

With reference to the above, we only collect information which you have allowed the social media to share with third-parties. You agree that the Zondagh service/site may store, access and make available the information which you have permitted on your social media networks such as sharing location etc.

Please be aware that you may have information which you have defined as private on your social media networks that can be public to other Zondagh users through the service if you have permitted this as public on the Zondagh service/site.

### **Meta-data Collection**

Information is collected by the Zondagh about your use of the service/site Zondagh will collect information such as the duration of your sessions while using the service, the scope and frequency of your use, the operation system type, device name, the version of the operating system, web pages visited by yourself accessed through the service/site, battery usage, used or created content, information read by yourself, advertisements that you click on or view, the domain and IP (Internet protocol) that allows you to access the service/site, communication between yourself and other users of Zondagh and the geographic location of the device used to use the Zondagh service/site.

### **Log-in Details**

Your details used to log-in are your responsibility. Please maintain your personal log-in details in full confidentiality and avoid giving them to any third-parties as you are fully accountable for any use or misuse of your personal details or account as a result of disclosing your information to any third-parties. Be sure to change your password frequently (At least once every 6 months) for your own safety.

### **Sharing information with others**

DevRoc (Pty) Ltd will not lease, rent or sell your personal information to any third parties without your prior consent. The following points are exceptions to this and will only done in good faith:

- If it is necessary for the service/site to operate effectively;
- If Zondagh is required by law to disclose or share your personal information;
- If you have breached the Terms of Use, or performed an act of omission that DevRoc (Pty) Ltd reasonably believes you have violated any rules, laws or regulations, or you have abused your rights to use the service/site. In these circumstances, Zondagh may share your personal information with law enforcement agencies, other competent authorities or third-party as required;
- In any case of legal proceeding or dispute between you and DevRoc (Pty) Ltd or other users with respect to or in relation with the service/site;
- In any case where DevRoc (Pty) Ltd reasonably believes that sharing information is necessary to prevent imminent physical damage or damage to property;
- If DevRoc (Pty) Ltd organises the operation of the service/site within a different framework, or through another legal structure or entity, or if DevRoc (Pty) Ltd or Zondagh service/site is acquired by, or merged into or with another entity, or if DevRoc (Pty) Ltd enters bankruptcy, provided however, that those entities agree to be bound by the provisions of this Privacy Policy, with respective changes taken into consideration;
- For facilitating the service/site and to store your data on servers located in South Africa.
- To collect, hold and manage your personal information through cloud based or hosting services or a third party or a party affiliated or connected to DevRoc (Pty) Ltd, as reasonable for business purposes, which may be located in countries outside of your jurisdiction;
- DevRoc (Pty) Ltd may also share personal information with companies or organizations connected or affiliated with Zondagh, such as subsidiaries, sister-companies and parent companies. Personal information may also be shared with DevRoc (Pty) Ltd other partners and service providers to process it for us, based on our instructions and in compliance with this policy and any other appropriate confidentiality and security measures.

### **Controlling your personal information**

You may terminate your use of the service/site for whatever reason and at any time without the obligation of notifying DevRoc (Pty) Ltd. If you wish to have your Zondagh account deleted with all of your personal information, you can delete your account through the app or notify us at [info@zondagh.africa](mailto:info@zondagh.africa). DevRoc (Pty) Ltd will make reasonable efforts to delete your information. Once your account is deleted there will be no way to recover your account. If you wish to use Zondagh again after deleting your account you will have to start a

new account.

Your location and route history is associated with your account and your username.

This information is held by Zondagh associated with your account and username for such limited period of time as is necessary in order for Zondagh to be able to use the information for the purposes described in this Privacy Policy. At the end of this period of time, Zondagh will then anonymize or delete your location and route information.

### **How does Zondagh use aggregated information?**

Zondagh may use information which is anonymous for statistical or aggregated use in a way that will not enable the identification of any specific user. Zondagh will use this information to improve the quality of the service/site, to operate the service/site, to create new features to the service/site, to better your experience, to cancel or change existing services and for further commercial, internal and statistical purposes.

Zondagh may also use this information in a way that does not identify the user by disseminating, posting, transmitting or making available such information to users of the service, partners, service providers and any other third party.

### **Cookies**

Cookies are packets of information sent by the Website's servers to your web browser and then sent back by the browser each time it accesses the Website's servers. Zondagh may use cookies on the service/site.

Cookies will be used by Zondagh for various reasons such as allowing to use the service/site without re-entering your password and username every time you log in, to collect statistical information, to facilitate the use of the website, to customise the website to your personal preference, to verify information and for information security.

Some cookies are saved on the computer's hard drive and others may expire when the session ends or you exit the browser. The help button in the browser will help you block cookies if you wish to. Be aware that disabling cookies may affect your use of the service/site.

### **Advertising campaigns**

Zondagh may contract, permit or hire certain other companies to have advertising content on the service/site.

Certain advertisements and information may target you based on i) information received from third-party users; ii) contextual or geographic information which is collected from you; and iii) your search history on Zondagh.

By using the service/site you agree to Zondagh sending you advertising and information based on the above.

When visiting a third-party website which is accessed through the Zondagh service/site, these sites may use cookies on your computer. The third-party use of cookies is subject to their own privacy policy which you will need to contact them if you wish to read it.

We do not allow other Zondagh users to use your personal information or contact details for commercial advertising. If you are aware of any other Zondagh users who are using your personal information for commercial use, please contact us in the contact tab at: [shani@devroc.africa](mailto:shani@devroc.africa).

Zondagh does not accept any liability for any loss, damage, cost or expense that you may suffer or incur as a result of or in connection with any user's advertising material.

DevRoc (Pty) Ltd will not be responsible for content within advertisements on Zondagh as well as products and service delivered by these third-parties. You agree to this and will not hold DevRoc (Pty) Ltd responsible or liable in connection to this.

### **Information Security**

Security of your information is top priority to us, therefore Zondagh implements application, systems and procedures to make sure your information is safe and to minimize risk of damage, theft, unauthorised access of your information and loss of information. Bear in mind all these measures we implement are unable to provide absolute assurance, Therefore Zondagh cannot guarantee safety of your personal information even with our efforts to secure it. You cannot reasonably expect that Zondagh's database will be invulnerable to any malfunctions, wrongdoings, abuse and misuse of information's and unlawful interceptions of access to personal information.

### **Changes to this Privacy Policy**

DevRoc (Pty) Ltd may make changes to the Zondagh's Privacy Policy from time to time. Extensive changes will only take effect 30 days after the users have received i) system notifications of the changes to the Privacy Policy; and ii) notifications will be posted on the website with a comparison of the 'old' and 'new' changed versions of the changes to the Privacy Policy.

Smaller changes will only take effect after 7 days of notifications on the website. If changes need to be made due to legal reasons, these changes will take effect immediately upon immediate notification to the users.

After notification has been sent, you agree to these changes by your continuation of the use of the service/site. If you do not agree to the changes, you must refrain from using the service/site further.

**Latest Version: 9<sup>th</sup> of March 2023**